

Your Quality Assurance Guarantee

from Dental Health Services

Excellence in plan member care is the top priority at Dental Health Services. Every one of our prepaid dental plan options feature access to an extensive network of participating dentists, all of whom must meet our rigorous initial and ongoing Quality Assurance standards.

Selecting great dentists

Dental Health Services' commitment to quality begins with the selection of local, independently-owned participating dental offices.

Only caring, experienced, qualified doctors are accepted into our exclusive prepaid network, and all of our dentists undergo a careful and highly selective screening process. Professional ethics, level of skill, and demonstrated quality of service are among the most closely examined factors.

Maintaining high standards

To ensure ongoing quality, a panel of Quality Assurance professionals conducts regular monitoring, reviews and audits, while an extensive checklist helps to make sure that plan members receive the best and safest care possible.

A special peer review committee is also available to meet regularly to examine Dental Health Services' Quality Assurance policies.

Setting the benchmark

Some of the more than 100 meticulous standards participating dentists are required to maintain include:

- Emergency coverage—24 hours a day
- Cleanliness and appearance of office
- Clearly stated patient charges
- Complete sterilization procedures
- Accuracy of diagnosis
- Detailed charting
- Complete record-keeping
- X-ray quality
- Emergency equipment
- Appropriate and complete treatment plans
- Continuing staff education

This painstaking attention to quality is unique in the field of prepaid dentistry. Our Quality Assured dentists give every Dental Health Services plan member *A Great Reason to Smile*SM, allowing you to rest easy, with the knowledge that your clients are taken care of.



In addition to value-driven plans, Dental Health Services offers expanded dentist choice through our PPO and traditional indemnity plan options, as well as administrative services for self-funded groups. Allow us to prepare custom dental benefit solutions for your clients today!

www.dentalhealthservices.com